TEAM ACTIVITY: TEAM HUDDLE

Following the instructions in the gray box, work as a “table-team” to post PINS and conduct a huddle.

What is a huddle?

Huddles are team meetings conducted at least weekly at the Team Board. They are intentionally brief to accommodate busy teams (5-15 minutes at most).

Teams can establish a designated day and time to huddle, or flexibly huddle based on maximum team availability.

Over the next year, teams will explore what works/what doesn’t to customize a huddle practice to meet their needs.

Huddles are led by Team Chairs.

Team Chairs have up to 8 hours per month off-unit time to conduct work associated with Nursing Shared Governance.

Are huddles evidence-based?

Huddles have been shown to improve patient safety, increase individual and collective accountability, coordination, and facilitate immediate face-to-face clarification of issues, resulting in fewer interruptions during the rest of the workday. They foster a culture of empowerment and collaboration in healthcare teams.

Step 1: Post your PINS

Use the sticky notes provided (no talking).

1. Each person identifies one problem, idea, need, or suggestion commonly heard in your day-to-day work.
2. Write it on a sticky note, put your name on the back, and post it on your Team Board in the “Post PINS” section.

Step 2: Huddle as a team

When everyone has posted, gather around your Team Board:

1. One person read each of the PINS aloud.
2. Anyone can ask questions to clarify.
3. As a group, rank each of the PINS in order of complexity using the following level 1-4 (L1-L4) criteria:
   - **L1: Just Do It** – easy to fix, within our control, straightforward solution.
   - **L2: Plan Do Study Act (PDSA)** – some complexity, but manageable; will require testing a suggested change to gather data for improvement.
   - **L3: Complex** – high complexity, high effort, requires a cross-functional team and significant resources.
   - **L4: System** – PINS outside team control (e.g., parking), or require an innovative or research-based solution.
4. After ranking, move to “In-Progress” and sort into piles of L1, L2, L3, and L4 PINS.
5. Write the number of PINS in each L1-L4 category in the “Updates” section.

Return to your table when finished.