

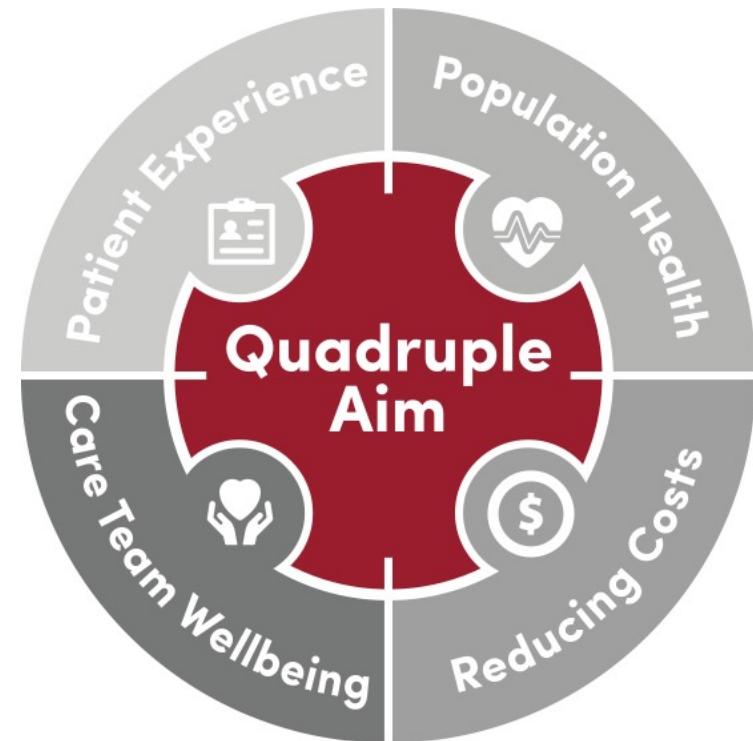
# System Design

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# Upstream Drivers

- **Right size workload**
  - Usable systems
  - Team work
    - Top of license work
    - Clear lanes
- **Example Targets**
  - Phone and message management
  - Panel size
  - Communication
  - Room turnover time



# AMA Steps Forward

## Redesign your practice. Reignite your purpose.

AMA STEPS Forward™ offers a collection of engaging and interactive educational toolkits that are practical, actionable “how-to” guides to transform and improve your practice.

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### PRACTICE TRANSFORMATION

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[Team-Based Care and Workflow \(29\)](#)