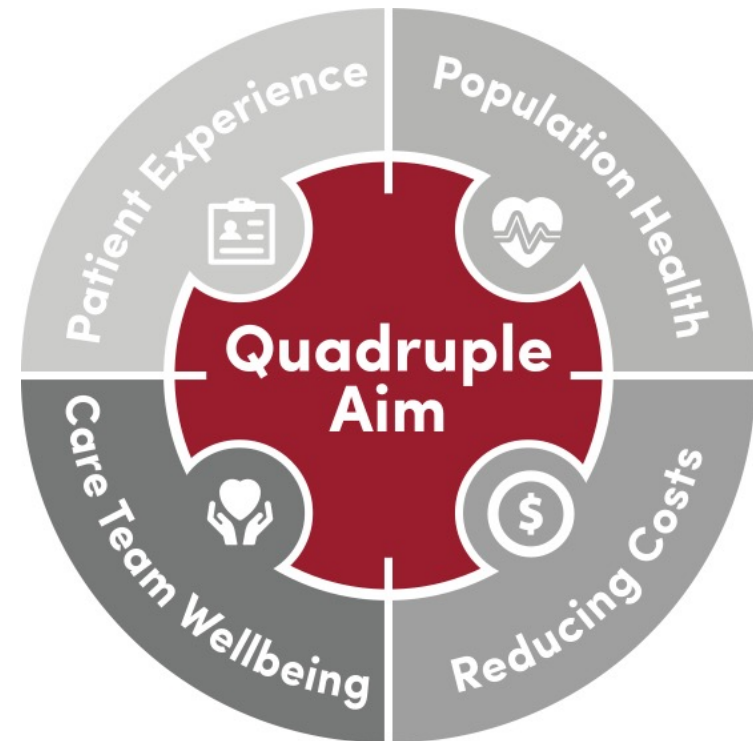


System Design



Upstream Drivers

- **Right size workload**
 - Usable systems
 - Team work
 - Top of license work
 - Clear lanes
- **Example Targets**
 - Phone and message management
 - Panel size
 - Communication
 - Room turnover time



AMA Steps Forward

Redesign your practice. Reignite your purpose.

AMA STEPS Forward™ offers a collection of engaging and interactive educational toolkits that are practical, actionable “how-to” guides to transform and improve your practice.

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